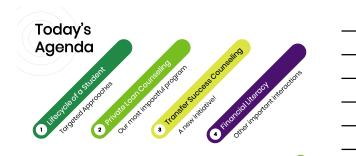
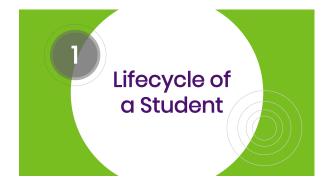


| Kristin Peiffer  |  |
|--|--|
| Assistant Director of Scholarships<br>She/ner/hers pronouns<br>Office of Financial Aid & Scholarships<br>kristin.peiffer@uni.edu |  |



Public, 4 year?
Public, 2 year?
Private school?
Technical/Vocational?



### **Targeted Approaches**

- Visit Days: General information
- Orientation: Presentations & one-on-one counseling
- First Year: Financial Literacy Requirement OR Transfer Success
- Graduating Students: Exit Counseling, Grad Fair, One-on-one sessions



## Throughout Their Journey

- Private Loan Counseling
- Financial Literacy Month
- Academic Classes
- Lunch & Learns
- Workshops





#### The Details

- Required to schedule appointment for every private loan
   Can be done via phone; in-person
  - preferred
- Worksheet includes general information and budget
- Review loan servicer and repayment plans each time





مثلاه

**71 (\$509,084)**Private Loans Cancelled in 18-19

\$5,305,027 Applied for in private loans

\$459,746

Amount we have reduced in 18-19

79% reduced by \$1,099

Students who attended appointment in 17-18



**\$7,632**Ave. amount borrowed in private loan (17-18)

70%

Graduate with debt (17-18)

\$15,443 Ave. private loan indebtedness upon grad.

**79** *(10.89%)* **out of 725** Were up to COA

**\$4,845,281**Total certified in 18-19 (so far)

Transfer Financial **Success Counseling** 



#### The Details

- Why start it?
   1/3 of our students are transfers
   More likely to reach Pell LEU, aggregate loan limits, or default later
- One-on-one counseling appointment
  - Review their budget, discuss loan repayment, and review resources



## Research Study

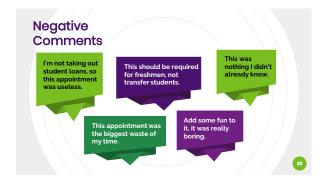
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| Level of Agreement (%) | Strongly<br>Disagree | Disagree | Neutral | Agree | Strongly<br>Agree | N/A  |
|------------------------|----------------------|----------|---------|-------|-------------------|------|
| Connection to UNI      | 6.21                 | 13.66    | 24.22   | 35.40 | 19.25             | 1.24 |
| Impacts of Withdrawing | 4.97                 | 14.91    | 18.63   | 40.99 | 18.01             | 2.48 |
| Impacts of Loans       | 3.11                 | 4.97     | 17.39   | 46.58 | 26.09             | 1.86 |
| Budget Knowledge       | 6.25                 | 6.88     | 20.63   | 42.50 | 22.50             | 1.25 |
| Questions I Had        | 5.63                 | 5.63     | 14.37   | 43.13 | 28.13             | 3.13 |
| Paying for College     | 8.13                 | 7.5      | 15      | 41.25 | 22.50             | 5.63 |
|                        |                      |          |         |       |                   |      |

| Level of Agreement (%) | Agree | Strongly<br>Agree | N/A  |
|------------------------|-------|-------------------|------|
| Connection to UNI      | 35.40 | 19.25             | 1.24 |
| Impacts of Withdrawing | 40.99 | 18.01             | 2.48 |
| Impacts of Loans       | 46.58 | 26.09             | 1.86 |
| Budget Knowledge       | 42.50 | 22.50             | 1.25 |
| Questions I Had        | 43.13 | 28.13             | 3.13 |
| Paying for College     | 41.25 | 22.50             | 5.63 |
| Should Be Required     | 36.25 | 23.13             | 0.63 |
| Worth My Time          | 38.13 | 20.63             | 0.63 |
|                        |       |                   |      |

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#### **Overall Observations**

- One-on-one attention is key
   This is a diverse group
   More thought could be given to
  - specific populations
- Do not want to waste time
  - o Not all information is applicable to all
- Students don't realize what they don't know

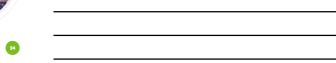




#### Live Like a Student

- Free, 3-week financial literacy seminar
   6 sessions reviewing budgeting, investing, retirement, credit cards, student loan repayment, etc.
- Financial Literacy Requirement for all incoming freshmen
- Panther CashCourse
  - Free, online course through BlackBoard elearning





## Financial Literacy Month

- Donuts & Dollars
- Investing: The Game of Life
- Adulting
- Grad Cap Decorating



How do you celebrate?

## **Final Thoughts**

- Personalization is key
   One-on-one is best for the student
- Food is always the answer when it comes to participation
- Try to find seminars or introductory courses
- Don't cancel class; let the financial aid office take over!





# Thank you!

Kristin Peiffer Assistant Director kristin.peiffer@uni.edu

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|---|--|--|--|